



# NEWSLETTER

## TYNE MEDICAL PRACTICE

July 2013

### STAFF CHANGES

Dr Graham Alexander will retire on Friday 27th September 13 after 32 years with the practice.

We wish Dr Alexander a long and happy retirement.

Dr Andrew Forder will take over from Dr Alexander as a partner in the practice.

Dr Forder has been with the practice since 2010 so will be known to a large number of patients already.

All patients registered with Dr Alexander will automatically be transferred to Dr Forder. As always, patients can choose to consult with any doctor.

Dr Sally Fall is covering for Dr Morgans maternity leave until February 14.

Dr Rachel Quicke will finish her years training with the practice on 6th August 13.

Dr Sarah Oswald joins the practice on 7th August for 6 months and will return for a further 12 months in August 2015.

### TELEPHONE SYSTEM

The practice has installed a new telephone system. This was an essential change due to the age of the system.

We have tried to keep things as simple as possible for patients. You will now be given 3 options when telephoning the practice:

Option 1      Appointments  
Choose this option for all appointment enquiries

Option 2      Prescriptions  
Choose this option for all prescription enquiries

OR  
Hold the line for all other enquiries.

Prescription requests by telephone will only be taken between 10am and 4pm from Monday to Friday.

Requests out with these times can be made using a secure connection via the practice website [www.tynemedicalpractice.co.uk](http://www.tynemedicalpractice.co.uk) or by post or in person at reception.